

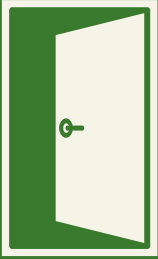
SAFE SPACES

A Safe Space for City of Bellingham Complaints

Provided by the Whatcom Dispute Resolution Center



WHAT IT IS...



Safe Spaces provides a safe, alternative access route for community members who want to make a complaint regarding the City of Bellingham or their experience within the City but feel unable or unwilling to bring their complaint directly to the City.

The program is intended to supplement, not replace, the existing complaint programs within the City departments.

WHEN TO USE IT...

If you want to make a complaint but do not want to go to the City directly, you can use Safe Spaces. A staff member will capture your concerns through active listening, documentation, and referral.

You may choose to remain anonymous when using Safe Spaces.



HOW TO SUBMIT A COMPLAINT...



Community members can submit their complaints or concerns via:

email: safespaces@whatcomdrc.org

phone: 360-676-0122 x123

online: <https://www.whatcomdrc.org/safespacesproject>

Translation services available.

SAFE SPACES AIMS TO...

Support the resolution of concerns;

Create a space for community members to be heard;

Nurture public confidence in the program and the City;

Provide information that can be used by the City to improve services;

Strengthen communication between community members and City staff.



To learn more, visit <https://www.whatcomdrc.org/safespacesproject>